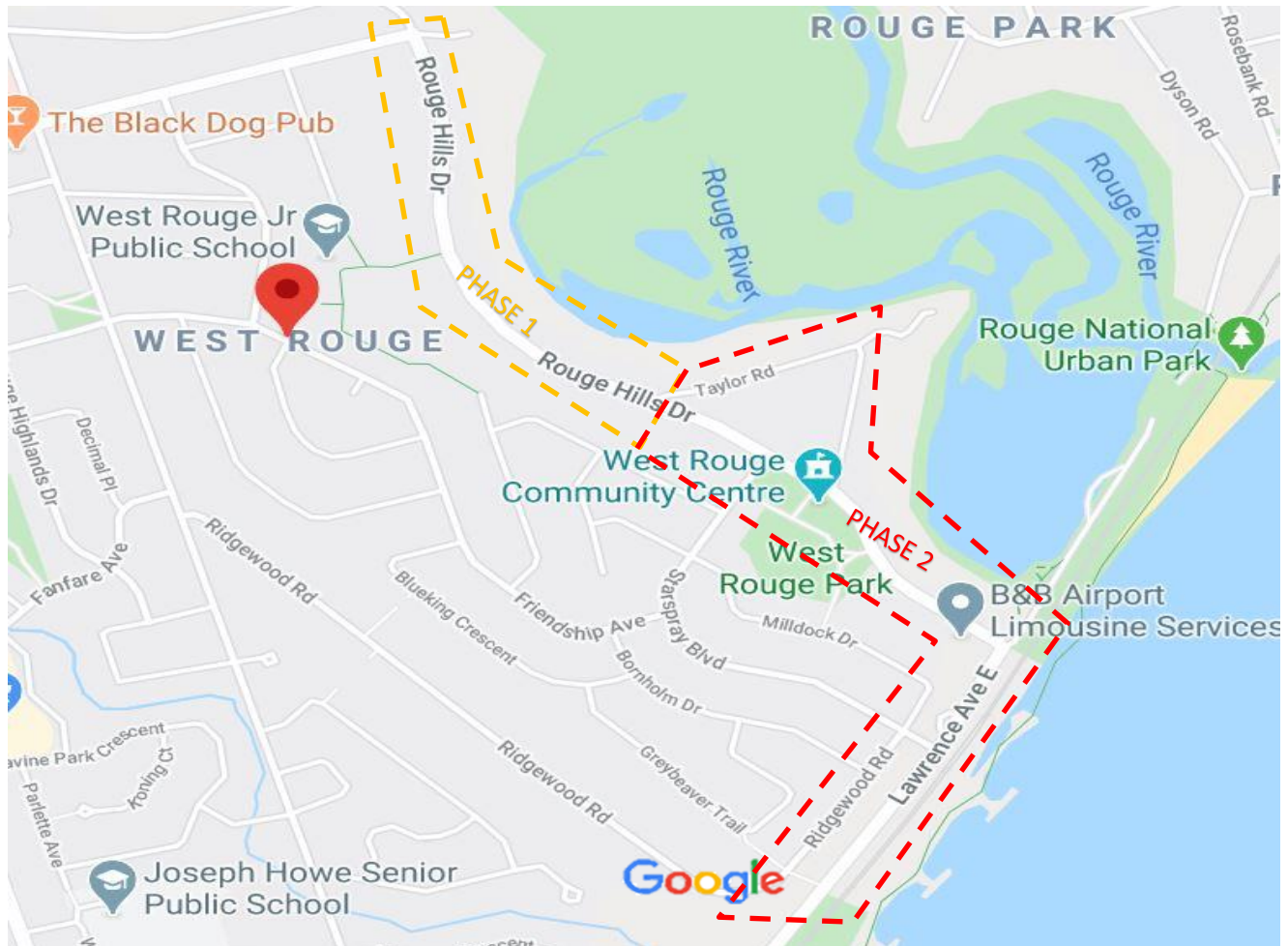


IMPORTANT UPDATE

PROJECT: Lawrence – Rouge Hills		PROJECT INFORMATION #: E13312
WARD: 25 - Scarborough-Rouge Park	ACTIVITY: Overhead Upgrade	EXPECTED PROJECT TIMELINE: April 2019 – December 2020



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Toronto Hydro is continuing to renew and expand Toronto’s aging electricity grid in order to help improve resiliency and reliability across the city. Toronto’s electricity grid is the oldest in Ontario, requiring more investment than newer municipalities. A long-term plan means Toronto Hydro can replace aging infrastructure and plan for the future growth of our rapidly developing city, while providing our customers with more predictable rates.

While this work is important, we understand it can impact the day-to-day life of residents, so we try our best to minimize disruptions as much as possible. Below you’ll find specific information about Project Lawrence – Rouge Hills.

The goal of the project: To rebuild the aging overhead infrastructure to help improve reliability in the area. This is a rebuild project where we replace the existing overhead equipment with new overhead equipment that meets our current standards. This project will not involve any conversion of our infrastructure from overhead to underground.

What has happened to date: New, taller poles have been installed as part of Project Lawrence – Rouge Hills, Phase 1. The stringing of the new conductor on Phase 1 has begun and is scheduled to be completed by August 2020.

Expected work in the future: Lawrence – Rouge Hills Phase 2 is scheduled to begin February 2020. For this next phase, similar to phase 1, we’ll begin with the installation of new, taller poles. The impacted streets will experience work including digging and installation of poles. The electrical portions of Phase 2 will commence immediately after all the poles have been installed and is tentatively scheduled to be completed by December 2020. This work will include de-energizing the old cables and transferring services over to the new system.

Our commitment to communication: You’ll be given advance notice of the project beginning and crews will provide notice of any required interruptions to transfer you over to the new service.

Restoration: We do our best to minimize disruption to the neighborhood. Our contractor will begin restoration after all the poles have been installed. Should there be any concerns regarding the condition the area in the interim, please reach out to our Customer Operations team

NEED MORE INFORMATION? If you have any questions about the upcoming work, please contact our Customer Operations team and quote Project Information # E13312
CUSTOMER OPERATIONS REPRESENTATIVE: Fabian Cappelli
GENERAL INQUIRIES: 416-542-3366
E-MAIL: capitalprojects@torontohydro.com
WEBSITE: torontohydro.com/project-map

Thank you for your patience and cooperation as we work to improve service reliability in your neighbourhood.